



## **REGULATIONS and RULES OF BEHAVIOUR**

. The Regulations of the accommodation facility "Cà Murà -Residence Belle Parti" in Padua in Via Belle Parti n.19 is established to guarantee everyone a uniform, orderly, serene and peaceful use of the same. It has a contractual nature between "Cà Murà Srl" and the Guest and, therefore, the request to stay at the facility and the acceptance of this request by "Cà Murà Srl" implies the total acceptance of the present regulations.

. Arrival (Check-in): unless otherwise agreed, the flat is made available from from 15:00 hours. We recommend communicating the estimated time of arrival at the property, especially if after 8 p.m.

. Departure (Check-out): the flat must be vacated by 10:00 a.m. unless otherwise agreed.

. Late check-out: it is possible to use the apartment after the established time (until 20:00) by making a specific request at the time of booking or at the structure. The additional cost is € 50.00.

It should be understood that Day Use can only be granted subject to availability and compatibility with other bookings. For information, please contact our Reception.

### **Minimum age for renting the flat: 18.**

. Minors not accompanied by their parents or a responsible adult must present a photocopy of a parental identity document with signed signed authorisation in free form.

. For reasons of public safety, guests are not allowed to let other people into the apartment at any time, persons inside the flat at any time, without informing Reception and without due registration of the presence of the guest.

. It is forbidden inside the premises to smoke, use drugs, speak talking loudly, shouting, slamming doors or windows, connecting any electrical appliance brought along, (with

*Cà Murà Srl – Via Cà Murà 21/b – 35020 Maserà di Padova – (Pd) – Italy*

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the exception of an electric shaver hairdryers/straighteners, computers and/or mobile phones), allow children to wander around the various rooms.

. It is recommended to respect the time slots 23:00 - 08:00 when rest is expected at night.

It is also recommended, whenever leaving the flat, to close the door and to check that the windows are securely closed, in order to avoid possible theft of valuables from the flat.

. The Management shall not be liable for the loss of objects and/or valuables belonging to guests; each guest is obliged to take diligent care of the objects belonging to him/her.

. The Client undertakes to respect the premises and the things contained therein, any damage caused shall be charged at the cost of restoration. For any theft of the objects in the flat, the cost thereof shall be charged (as set out in the List of Equipment attached).

. In case of non-compliance with the smoking ban, also valid for electronic cigarettes, the cost of € 250.00 for cleaning and sanitising the room will be charged.

. Animals are NOT allowed in the hotel, not even small animals.

### **Online booking and check-in**

. At least 72 hours before your arrival date, we will email you the online check-in form: please fill it in completely, providing all the personal data of each guest, signing the rules and the regulations of the facility. Once the appropriate checks have been made and the balance of the reservation, the guest will be provided with a Personal Access Code.

### **Payment and Deposit**

1- If requested, the deposit must be paid at the time of booking by credit card charge or bank transfer, to the extent of 30% of the amount of the stay. In case of cancellation made within the of the free cancellation will be refunded in full, while after this term the full amount will be retained.

2- At the time of booking as a guarantee, you must provide the credit card number and its expiry date, on which the Management reserves the right to pre-authorisation. In the event of cancellation after the deadline, 50% of the amount of the entire stay will be charged, of the entire stay, while in the event of a no-show, 100% of the stay will be charged.

3- In the event of booking for non-refundable rates or with payment in advance, the full amount will be requested at the time of booking by bank transfer or credit card charge. If non-refundable rate in case of cancellation or no-show, no refund will be made amount. Otherwise for bookings with advance payment, it will be the hotel shall be

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entitled to examine, on a case-by-case basis, the possible issuance of vouchers to partially cover the missed stay.

4- The balance of the stay, if not paid at the time of the reservation, must be made at least 72 hours prior to check-in by bank transfer or credit card charge. Only upon receipt of the payment, the link to carry out the on-line check-in will be provided by email and then the Personal Access Code to enter the flat.

5- For cancellation and/or refund conditions, please refer to our website and/or the conditions set out on the portals at the time of booking, which may be subject to calendar-related variations.

## **SOJOURN TAX**

€ 1.00 per person per day with charge up to a maximum of 5 days

### **Exemptions**

1. Children under 16 years of age
2. Residents of the municipality of Padua
3. Sick persons who must undergo treatment at health facilities in the municipality of Padua and a possible accompanying person
4. Those who assist patients admitted to health facilities in the municipality of Padua (max one person per patient)
5. Parents or accompanying delegates assisting children under 18 years of age hospitalized at health facilities in Padua (max two persons per minor)
6. Non-self-sufficient disabled persons upon presentation of medical certification and accompanying person
7. Members of the state and local police, firefighters staying overnight for service requirements
8. Bus drivers and accompanying persons accompanying groups organised by travel agencies (1 driver and 1 accompanying person per 25 people)